There is now an easier way to identify when Genesee County 9-1-1 is reaching out to you in an emergency. Genesee County 9-1-1 recently updated its account with Emergency Communications Network, providers of the CodeRED high-speed emergency notification solution. This no-charge update now allows residents and business within Genesee County 9-1-1 to easily identify calls coming through the system. Residents and businesses will now see the Caller ID show as Emergency Communications Network or 866-419-5000, depending on local telephone providers. Those living in Genesee County are encouraged to save this telephone number into their phone's contacts to recognize the call as an emergency notification from Genesee County 9-1-1.

The update will also allow residents and businesses to listen to the message as many times as needed to get all of the message details. "Residents can simply dial the number displayed on their Caller ID to hear the last message delivered. This will greatly reduce the number of inbound inquiries handled by our office and will offer residents an immediate replay of the message," said Dave Ackley Genesee County 9-1-1 Director.

The CodeRED system provides Genesee County Emergency officials the ability to quickly deliver messages to targeted areas or the entire County. If you need to enroll or are not sure that you are included in the database, simply log on to Genesee County 9-1-1's website at http://www.geneseecounty911.org/codered.htm and click on the CodeRED image.

All businesses should register, as well as all individuals who have unlisted phone numbers, who have changed their phone number or address within the past year, and those who use a cellular phone or VoIP phone as their primary number.