

GENESEE COUNTY COMMUNICATIONS CONSORTIUM
Executive Board Meeting
December 10, 2019
Genesee County 9-1-1
2:30 p.m.

MINUTES

1. CALL MEETING TO ORDER

Meeting called to order by Vice Chairman Fred Thorsby at 3:00 pm.

2. PLEDGE OF ALLEGIANCE

3. ATTENDANCE ROLL CALL

Members Present: Karyn Miller, Flint Township; Fred Thorsby, Flushing Township; Paul Fortino, Gaines Township; Steve Fuhr, Genesee Township; Brad Barrett, Flushing City; Sam Stiff, Village of Gaines; Kim Courts, Genesee County; Yvonne Brantley, Michigan State Police

Members Absent: Chris Gehringer, Clayton Township; Mark Emmendorfer, Montrose Township; Wendy Jean-Buhrer, City of Grand Blanc; Ellen Ellenburg, Genesee County; Robert Pickell, Sheriff.

Others Present: Timothy Elkins, Rick Freeman, Larry Green, Scott Bennett, Ron Wiles, Richard Cronkright, Ellen Glass, Robert Linahl, Mariah McGuckin, Ryan Volz, Phil Hart, Karen Mora, Tony Craig, Jerry Harris, Tom Spillane, Tim Jones, Lyndon Lattie, Spring Tremaine, Valerie Moore – recorder

4. APPROVAL OF AGENDA, MINUTES & ACCOUNTS **Vice Chairman
Thorsby**

- **Current Agenda – December**
- **November 12, 2019 Executive Board Meeting Minutes**
- **Accounts – November 2019**
- **Treasurers Report – November 2019**

Action Taken: Motion by Fuhr, support by Barrett to approve the December Agenda as amended with addition of agenda item 7.B *“Letter from Gaines Twp”* under New Business.

All Ayes, Motion Passes.

Action Taken: Motion by Courts, support by Miller to approve the November 12, 2019 meeting minutes, November accounts and Treasurers Report as presented.

Roll Call Vote:

Miller Aye

Thorsby Aye
Fortino Aye
Fuhr Aye
Barrett Aye
Stiff Aye
Courts Aye
Brantley Aye

All Ayes, Motion Passes.

5. PUBLIC COMMENTS ON AGENDA ITEMS ONLY

None

6. OLD BUSINESS

A. Advisory Board Report

Chief Volz

1. Advisory Board 2020 Meeting Schedule

Covered during General Membership:

Chief Volz reported that the 2020 Advisory Board meeting schedule has been approved by their Board. There are no additional updates outside of what was reported in the minutes. One of the Fire Advisory members had resigned from his position on the Advisory Board. Volz stated that he heard back from that member since then, and he will continue to serve on the board. There is no longer a need to fill a Fire advisory position.

There is currently one open Police Advisory position, which will be filled during the next Police Chiefs meeting.

7. NEW BUSINESS

A. Executive Board 2020 Meeting Schedule

Tremaine

Action Taken: Motion by Barrett, support by Fuhr to approve the Executive Board meeting schedule for 2020.

All Ayes, Motion passes

B. Letter from Gaines Twp

Tremaine /Jones

Thorsby summarized the letter that had been received on December 9, 2019, stating Gaines Township Board voted on December 4, 2019 to request that their Fire department be dispatched on all Tier 1 medical calls at the same time as an ambulance.

Fortino explained that the letter was directed to Genesee County Medical Control, Genesee County 9-1-1 and the GC911 Executive Board. Since the new protocol has been put in place, their department has virtually not been dispatched to medicals, due to the geographic location of MMR's facility in the city of Durand, and the number of miles from that point into the township (Gaines)

Thorsby stated there are other concerns for cost from several different departments, as evident by the decision that was just made by Davison City. Thorsby stated he believes there should be one uniform policy in place.

Fortino said this is the reason they made the statement so short and direct, either you go on Tier 1's or you don't. Then the ambiguity within the Tier 1 is taken away when you state 'respond to all Tier 1's". We (Gaines Twp) have the ability to control our own cost and internal procedures in how we operate our department, which is the same for all departments in the county. We don't think we should dictate to others in the county what we think is best for our citizens anymore than anyone else that is doing medical runs. Fortino stated that he feels the citizens would be best served if this policy was in play for those communities that want to respond to Tier 1's and have that ability. We have ambulance employees, hospital staff all very well equipped and able to respond.

Discussion continued among members around scenarios and situations that may or may not be affected by this change in policy.

Tremaine stated that her stance is that she, and Deputy Director Jones do not create the township or city policies, they create dispatch policies. These specific issues have been reviewed and discussed at great length and based on the size of the (Genesee County Dispatch Center) operation these 'common dispatch protocols' are required for proper dispatching. This is an industry standard for Centers, to have common dispatch protocol, as is the case throughout the state and the nation as well.

Jones provided a copy of the new Dispatch procedure and read through the details of the calls under the Tier 1 category and how they are dispatched to ambulance companies and/or MFR departments. Jones has been attending meetings since March along with individuals from Med Control, Fire Chiefs Association, private EMS Industry and the County Sheriff's department Paramedics. Essentially, the original policy being used was no longer effective because everyone had requested so many changes in how it was done over recent years that it opened up a constant source of potential mistakes on the dispatchers part while trying to 'read or know special requests and restrictions from each department before sending the proper units.

Jones stated this new protocol was done in order to protect the citizens, to allow common dispatching in order to handle each medical call consistently. Dispatchers must have a single, common method to dispatch instead of the old 'sticky note' process that was being used, while trying to not make a dangerous mistake.

Jones stated he has agreed with Med Control to produce statistics to show the monitoring of the agencies and response times after this new procedure was put in place. There have been some issues while attempting to report the latest data due to the fact the responding companies and agencies are not checking 'on scene' with their MDC once they've arrived at a location. When the data is recorded incomplete from the field, the statistics will be skewed, and it is very difficult to determine the results of this change in procedure.

Jones reported that call stats show for the month of November there were 5,600 medical calls.

Courts stated she believes the procedure should be kept consistent.

Thorsby stated the concerns with the MFR Policy will be brought back to the meeting in January in order to review additional data. Jones will provide current statistics at that time to reflect more than the one month of data since this change went into effect.

8. OTHER BUSINESS

None

9. DIRECTORS REPORT

Tremaine

Nothing additional to add.

10. COMMITTEE REPORTS

None

11. ATTORNEY REPORT

Atty. Lattie

Nothing additional to add.

12. PUBLIC COMMENTS

None

13. ADJOURNMENT

Meeting adjourned by Vice Chairman Fred Throsby at 3:37 p.m.

Next Meeting:

Executive Board

**January 14, 2020 @ 2 pm
at Flint Township Hall**