

GENESEE COUNTY COMMUNICATIONS CONSORTIUM
Executive Board
Genesee County 9-1-1
February 14, 2023
2:00 pm

Location: Harris Auditorium, Genesee County Admin Building
1101 Beach Street, Flint 48502

MINUTES

1. CALL MEETING TO ORDER

Meeting called to order by Vice Chair Thorsby at 2:00 pm.

2. PLEDGE OF ALLEGIANCE

3. ATTENDANCE ROLL CALL

Members Present: Thomas Spillane, Clayton Township; Jim Slezak, Davison Township; Karyn Miller, Flint Township; Fred Thorsby, Flushing Township; Paul Fortino, Gaines Township; Greg Fenner, Burton City; Charles Winfrey Genesee County; Yvonne Brantley, MSP, Richard Cronkright, GCSO

Members Absent: Mark Emmendorfer, Montrose Township; Vicki Corlew, Mt. Morris City; Sheri Wilkerson, Goodrich Village; Michelle Davis, Genesee County

Others Present: Tony Craig, Brian Arnes, Connie Greene, Kirk Wilkinson, Alex Boros, Jeffrey Babcock, Dave Plumb, Tim Jones, Anthony Chubb, Valerie Moore- recorder.

4. APPROVAL OF AGENDA, MINUTES & ACCOUNTS **Vice Chair
Thorsby**

- **Current Agenda – February 2023**
- **Executive Board Meeting Minutes – January 2023**
- **Accounts /Transaction List – January 2023**
- **Treasurers Report – January 2023**

Action Taken: Motion by Slezak, support by Miller to approve the current February 14, 2023 agenda, the January 12, 2023 Executive Board meeting minutes, the Accounts and Transactions for January 2023 and Treasures Report for January 2023 as presented.

Roll Call Vote:

Spillane	Aye
Slezak	Aye
Miller	Aye
Thorsby	Aye
Fortino	Aye
Fenner	Aye
Winfrey	Abstained

Brantley Aye
Cronkright Aye

8 Ayes, 1 Abstained.

Motion Passes

5. PUBLIC COMMENTS ON AGENDA ITEMS ONLY

Introduction of Board members present.

6. OLD BUSINESS

A. Advisory Committee Report

Chief Wilkinson

Wilkinson provided an update from the January Advisory Committee meeting.

Wilkinson reported that he was appointed as the new Committee Chair and Chief Lipe was appointed as the Vice Chair. After one year they will switch positions, he will then serve as the Vice Chair and Chief Lipe will become the Chair.

Reported there are still issues with the Tyler CAD project including mapping issues that are not resolved as well as interface issues affecting about half of the EMS companies. A recent discovery that APS ticket system is no longer being supported or updated for continued use. This system is currently used by about half of the Police Agencies in the County and will force them to have to look for new ticket software that will be compatible in the County.

B. Tyler – Update

Jones

Jones reported that he sent an email to representatives at Tyler informing them that he will be making a recommendation to the General Membership to terminate the contract.

Jones stated, my request to Tyler was to stop the communication with our local Agencies, Police and Fire, EMS as well as any vendors involved in the project specifically on project deadlines and upcoming training schedules they have been working on.

Jones stated that we have already reached out to our current vendor to inquire what it would take to upgrade our system.

Attorney Chubb noted that we have previously advised them at multiple steps how they are in breach of the contract, from failing to meet their obligations in the timeframe laid out in the contract to the GIS issue. The GIS issue alone is a huge material breach because it is affecting multijurisdictional areas for dispatching and could result in huge delays in service. The issues with the Interface for the EMS vendors is another example, the EMS Companies can't get calls from 911 until this works properly and they has not been completely cooperative with the EMS vendors in trying to resolve this. Tyler has also been pushing us into scheduling training, but we don't even have an operational system to get into to train our folks on at this point.

Between all this, they are starting to send us bills for maintenance at over \$100,000 a year, even though it is clearly far from complete.

Going forward we will enter into negotiations with them, and the last step would be litigation.

Action Taken: Motion by Slezak, support by Fortino to make the recommendation to the General Membership to terminate the contract with Tyler.

Miller asked, regarding the breaches that were just mentioned, if we stop working with Tyler and start working with Hexagon will those problems be alleviated?

Jones replied that we wouldn't have the same issue with the API, interface since that was being built specifically for use in the Tyler system. As for the GIS Mapping, this is what we are currently using in the Hexagon system without the same problems. Our team was just given access to the Tyler system last week with the newest mapping update, after 12 hours of testing the jurisdictional areas, that team had 44 pages of errors.

Jones clarified that we are still running our old system and Tyler is only giving us access on the side when they want testing, no, it is not running along with our current CAD.

Miller asked, you said we withheld payments that were due, but what about the money that's already been paid to them.

Chubb stated that this is the next step would be negotiations where we compile a list of all breaches and cost associated, we'll make a demand as a result and ask for a reimbursement for all of that.

That would go back to the General Membership for their recommendation.

Fortino asked how actively are we going after them for the amount we've already paid?

Chubb stated, it is a substantial amount of money we've paid to date out of the Technology Fund, and we will be pretty aggressive about that.

Fenner asked if Tyler has successfully rolled out in another municipality? Do they have a track record of being this difficult.

Jones replied, yes, they do represent other communities, however, those systems are not going to operate the same. I don't think Tyler has seen in other communities the complexity of an operation like what we have in Genesee County. I believe that was part of the problem all along, because we have such a unique system compared to others, there just are not many 911 centers that operate the way we do.

Fenner, asked, do we know if the Hexagon upgrade that is being discussed has been rolled out and is it functioning successfully?

Jones stated that yes, we have looked at their upgrade and it is nearly the same as what we already have but updated and with a fresher look to it.

We will still need to review everything being considered when the time comes for another recommendation.

Thorsby asked Jones, what about the ticket system that is now an issue, will that be resolved?

Jones stated that these ticket systems works together through our CAD and send the ticket info to the Courts. The agencies using that vendor (APS) will need to find another ticket software and if it needs to passthrough out CAD we will still provide support for that.

It was noted that not all ticket software relies on the 911 connection to send the tickets to the Court, some vendors provide a direct connection to the Court eliminating the need for the passthrough.

Roll Call Vote:

Spillane	Aye
Slezak	Aye
Miller	Aye
Thorsby	Aye
Fortino	Aye

Fenner Aye
Winfrey Aye
Brantley Aye
Cronkright Aye
All Ayes, Motion Passes

C. City of Flint – Update

Jones

Jones reported that they meet with the Mayor’s staff last week, to discuss the idea of the City of Flint opening their own 911 center. We presented them with an overview of the 2022 annual stats which showed the number of calls for service, both Police and Fire.

Their response to our question was that they will be leaving all options on the table.

Miller noted, the meeting was prompted due to our staffing issues, and the call volume specific to the City. So were they made aware of the call volume from the City and the staffing concerns we have?

Jones stated, yes, that information was included with what we presented and discussed with them.

Chubb noted, they did acknowledge if they did plan to move forward, that next step would be multiple, multiple years out to plan and implement this.

Miller noted, this means we need to look at our staffing and overtime.

7. NEW BUSIESS

A. Invoices

Jones

1. Sonitrol

Jones presented the Invoice for a total amount of \$5,957.51 for a backup controller in our center for our card readers. They are requiring fifty percent now, and the remainder after the installation is complete.

Action Taken: Motion by Slezak, support by Brantley to approve payment for the full amount of the Sonitrol invoice in the amount of \$5,957.51.

Roll Call Vote:

Spillane Aye
Slezak Aye
Miller Aye
Thorsby Aye
Fortino Aye
Fenner Aye
Winfrey Aye
Brantley Aye
Cronkright Aye

All Ayes, Motion Passes

B. ACH Listing for 2023

Thorsby presented the new 2023 revised ACH listing.

Action Taken: Motion by Slezak, support by Brantley to approve the 2023 ACH listing as presented.

All Ayes, Motion Passes

8. OTHER BUSINESS

9. DIRECTORS REPORT

Jones

Nothing additional.

10. COMMITTEE REPORTS

A. Personnel Committee Meeting

Corlew

Jones stated the committee met in January, we had very good discussion on how to shorten up the process we use to complete the evaluations for our new candidates before offering them a conditional offer. We currently have 6 that are going through these steps, and we should be able to make offers in the next week or so. This was just reduced to about 7 days compared to 4 weeks in the past.

We also had discussions about ways to help retain our current staff, nothing has been finalized yet on this. We plan to meet again in the next few weeks for further discussion.

Discussion continued push for publication of job openings, current contract length which was just recently signed as well as the change to the speed of the hiring process which means we can get more candidates in the door to ultimately help alleviate some of the overtime.

Thorsby noted that staffing concerns should be included in the March agenda for further discussion.

11. ATTORNEY REPORT

Attorney Chubb

Nothing additional.

12. PUBLIC COMMENTS

Fortino asked if there was any update from the State on the outage?

Jones stated that the State has assigned a taskforce to investigate this further, there has been nothing released yet on what caused it.

13. ADJOURNMENT

Meeting adjourned by Vice Chair Thorsby at 2:44 pm.

Action Taken: Motion by Slezak, support by Brantley to adjourn the meeting.

All Ayes, Motion Passes

**Next Meeting:
General Membership & Executive Board Meeting
March 14, 2023 @ 2:00 pm
Location: Harris Auditorium, Genesee County Admin Building**

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